

Warranty claim procedure:

Please report the potentially defective devices to your supplier to identify.

Supplier is required to send the warranty claim form to Growcol or authorized service partner with all the necessary information.

Customers must present this warranty card, inverter purchasing& Installation invoice and other related materials as well if required.

Please note Growcol reserves the ultimate explanation right on this warranty card.

Please fill in the required information below when your device is defective, scan and Send it to your supplier or email your supplier with all the information

Warranty Card

End User Information

Customer name:

Phone number:

Email:

Detailed address:

Product Information:

Inverter Model:

Serial NoS/N:

Purchase date:

Dealer/Installer:

Commissioning data:

Company: Growcol

Location: 2D05 Baoyunda R&D Complex Building,
Fuhua Cummunity, Shenzhen

Tel: +0086 755 85273176

Web: www.growcol-tech.com

Growcol Warranty

For the inverter with this warranty card you purchased, you receive a Growcol Warranty valid for 5 years for R8KL1 series and 2 year for MPS series from the date of installation.

Model	Type	Warranty policy	Model	Type	Warranty policy
R8KL1	< 30KW	5 year			
MPS0030	≥ 30KW	2 years			
MPS0050	≥ 50KW	2 years			
MPS0100	≥ 100KW	2 years			
MPS0150	≥ 150KW	2 years			

This warranty includes all defects of design, components and manufacturing.

Excluded from warranty are damages due to:

- Breaking the product seal (opening the casing) without proper approval
- Transport damage
- Incorrect installation or commissioning
- Failure to observe the user manual, the installation guide, and the maintenance regulations
- Unauthorized Modifications, changes, or attempted repairs
- Incorrect use or inappropriate operation
- Insufficient ventilation of the device
- Failure to observe the applicable safety regulations
- Force majeure (e.g., lightning, overvoltage, storm, fire)

The product warranty policy vary with the product model, and the warranty period is slightly different. Please refer to the form.

If you would like to purchase an extension of Growcol warranty based on the 2 or 5 year term of Growcol warranty please contact Growcol to get the price and an extending warranty card for apply.

Warranty condition

If a device becomes defective during the agreed Growcol warranty period and provided that it will not be impossible or unreasonable, the device will be, as selected by Growcol:

- repaired by Growcol, or
- repaired on-site, or
- exchanged for a replacement device of equivalent value according to model and age.

In the latter case, the remainder of the warranty entitlement will be transferred to the replacement device. In this case, you do not receive a new certificate since your entitlement is documented at Growcol.

Excessiveness in the meaning above exists in particular if the cost of the measures for Growcol would be unreasonable.

- in view of the value that the device would have without the defect,
- taking into account the significance of the defect, and
- after consideration of alternative workaround possibilities that Growcol customers could revert to without significant inconvenience.